

West Michigan Regional MCC
Community ~~Integrated~~ Paramedicine Protocol
~~TANDEM365 Physician Oversight~~ **Medical Direction**

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Initial Date: 10/21/2019
Revised Date: 3/10/2021

Section 11-3

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Physician Oversight

Purpose: This protocol provides general guidance for physician oversight of ~~Integrated Care Paramedics (ICP)~~ **Community Integrated Paramedic (CIP)** -County Medical Control Authority will select the options for physician oversight:

- a) The ~~TANDEM365-CIP~~ medical director will work in cooperation with medical specialists such as the primary care physician (PCP) or other specialty physicians.
- b) The County Medical Control Authority will maintain physician oversight.

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Indicate which will provide oversight:

- CIP Program Medical Director
- County Medical Control Authority

TANDEM365 Procedure:

- 1) If selected, the ~~CIP TANDEM365~~ medical director receives orientation to the State Model and local Protocols and acts similar to the online medical direction as currently provided through Emergency Department Physicians.
- 2) When a decision is made to transport the patient by ambulance to an Emergency Department, standard medical control transport protocols policies and procedures will be followed as outlined by county protocol.
- 3) All standing orders submitted to a ~~CIP Tandem Plan~~ Participant's PCP or other specialty physician will be approved by the ~~TANDEM365-CIP~~ medical director or County Medical Control Authority.
- 4) An ~~ICPCIP~~ may operate under the ~~TANDEM365-CIP~~ protocols and standing orders if signed by the ~~TPP's participant's~~ PCP or other specialty physician and approved by either the ~~TANDEM365-CIP~~ Medical Director or the County Medical Control Authority.
- 5) Should an ~~ICPCIP~~ receive a request to carry out an order not approved under any standing orders from a ~~TPP's participant's~~ PCP or other specialty physician:
 - a. The TANDEM365 medical director will review the order and approve or deny the ~~ICPCIP~~'s ability to carry out the order.
 - b. The County Medical Control Authority or their designee will review the order and approve or deny the ~~ICPCIP~~'s ability to carry out the order.
- 6) The ~~ICPCIP~~ may obtain and carry out direct orders from either:
 - a. The ~~CIP TANDEM365~~ medical director.
 - b. The County Medical Control Authority or their designee.