

Michigan EMS System Strategic Planning Goals 2017-2022

Introduction

On January 20, 2017, a Michigan EMS & Trauma System Strategic Planning Session was conducted at Livingston County EMS. All Emergency Medical Services Coordination Committee (EMSCC) members and EMSCC subcommittee members were invited to participate along with key leadership members of the Bureau of EMS, Trauma and Preparedness. Over 70 individuals provided an RSVP stating they would attend the meeting; 100% of them attended the meeting.

As some of the participants are new to the EMS System, or previously had participated in subcommittees focusing on one area of the system, the morning sessions provided an overview of the Michigan system and current status. A strengths, weaknesses, opportunities and threats (S.W.O.T.) worksheet had been provided to participants prior to the meeting. The results of that assessment were shared with the participants verbatim and a subsequent open discussion ensued; during which time, additional feedback was provided by the participants.

During the afternoon portion of the meeting, the participants broke up into pre-selected workgroups with a member of the Bureau of EMS, Trauma and Preparedness facilitating each group. All were asked to discuss three things:

1. What programs, projects or system components relative to the workgroup are currently in place?
2. Are there gaps? If so, what are the gaps?
3. Based on the S.W.O.T. and identified gaps, propose broad based goals along with priority for completion: short, intermediate or long term.

Short Term (S) = 1 Year
Intermediate (I) = 3 years
Long Term (L) = 5 years

At the conclusion of the discussion period, each workgroup reported out to the whole, with an opportunity provided for further discussion or clarification.

Summary

Clinical Care, Medical Direction, EMS Research

Goal	S	I	L
State approved education course for hospital administrators regarding their role in MCA activities and legal requirements	X		
Medication administration education	X		
Create a task force to focus on critical care	X		
Establish criteria/curriculum/training/licensure or certification for Critical Care		X	
Data improvement			X

Finance, Legislation

Goal	S	I	L
Develop educational packet for all legislators on EMS	X		
Review EMS law and 911 legislation and mitigate disparities		X	
Develop a toolkit for EMS Agencies regarding working with county officials		X	
EMSCC make recommendations to the department regarding increased funding		X	X
Raise awareness of the importance of EMS with legislators. Leverage opportunities to meet and greet legislators: participate in Day at the Capitol, rural focus groups and workshops	X	X	X

Human Resources

Goal	S	I	L
Data Collection to assess workforce	X		
Critical Care Paramedics			X
Community Care (Community Paramedics)			X

Integration of Health Services, Data, Evaluation

Goal	S	I	L
EMS MD outreach to hospital CEOs and Board members about EMS in general and data	X		
Toolkit for MCAs that will help increase senior level hospital participation, best practices and other helpful MCA tools	X		
Incorporate best practices and research into clinical practice	X		
Core curriculum for Community Paramedic		X	
Identify key performance Indicators	X		
Identify sustainable funding	X	X	X
Increase data linkages: Intermedix, Image Trend personnel licensure			X
Reimbursement for Community Paramedicine/Mobile Integrated Health			X
Administrative rules to support Community Paramedic			X

Public Access, Communication

Goal	S	I	L
Assess all PSAPs to determine training and type of medical dispatch provided, and level of involvement of MCAs and PSAPs	X		
Review and Revise MEDCOM Plan as appropriate	X		
Require EMD in all PSAPs		X	
Assess and revise legislation to ensure congruity between 9-1-1 Act and PHC		X	

Summary

The strategic planning session demonstrated a very high level of commitment by Michigan EMS system stakeholders. The EMS system is dynamic and continues to evolve. It is imperative that the Division of EMS and Trauma engages with a wide variety of partners to inform all aspects of the system. There are subject matter experts on the EMSCC and all of the subcommittees that are willing to assist with completing the goals identified and they should be called upon to continue the momentum that is currently in place.

Common Themes across Discussion Groups

- Need to provide education to:
 - Hospital Leadership (C-Suite)
 - MCAs
 - Legislators
 - Providers
- Support for Community Paramedic/Mobile Integrated Health
- Support for Critical Care EMS structure
- Legislation in the form of new or revised rules or statute will need to occur
- Good data and data linkages are critical for:
 - Patient Care and improving outcomes
 - Assessing the workforce needs
 - Assessing and improving education

Additional Information Gained

- Partnerships and collaboration are essential
- Need to evaluate the composition of the EMSCC, additional experts may be beneficial as the system has evolved over the years and not all subject areas are represented
- Need to evaluate the EMS education scope of practice and continuing education requirements
- A steady, sustainable source of funding is required to support the system
- Need to ensure that rural needs and the needs of children and other special populations are considered in decision making

Next Steps

EMSCC members share broad goals with their constituents.

Provide feedback to the EMSCC as a whole at the May 2017 meeting on whether the goals are acceptable.

The goals and measures of success will be incorporated into the EMS System Strategic Plan 2017-2022

Once goals are approved, each subcommittee, as appropriate, will be asked to work with the Division of EMS and Trauma to develop S.M.A.R.T. objectives for the goals.

The Division will report on goal progress at each EMSCC meeting.