

KCEMS Recognition Award Definitions

Exceptional Patient Care Award: The nominees for this award should exceed the expected professional and personal performance in the delivery of service. The exceptional actions can be focused on direct patient care or impact the overall experience for the patient within Kent County.

Dispatch Excellence Award: The nominees for this award are Kent County telecommunicators whose actions exceed the expected professional and personal performance in telecommunication service, or whose direction during a call contributed to the positive outcome of a critical call.

Life Saving Award: The nominees for this award performed actions directly related the survival of a patient within Kent County. Based on these actions, the patient is able to be discharged from the hospital with a good neurological outcome and return to their previous lifestyle.

Leadership Award: The nominees for this award should be those who exemplify leadership traits within Kent County. Examples of these traits may include inspiring or empowering others, finding creative solutions to challenges, demonstrating strong decision making, or displaying high levels of honesty and integrity.

Field Delivery: The nominees for this award should contribute to the successful delivery and care of both mother and newborn initiated within Kent County, prior to arrival at a receiving facility.

EMS Safety Award: The nominees for this award have contributed to improving safety for patients, providers, or the overall prehospital system within Kent County.

Provider of the Year: The nominees for this award go above and beyond their normal scope of duties on a regular basis to provide exceptional patient care, outstanding leadership, or other extraordinary contributions.

There will be two categories for this award, one for a provider from a first responder agency and one for a provider from a transport agency within Kent County EMS' MCA system.

KCEMS Recognition Award Rubric

	Cases Eligible for Award	Cases Not Eligible for Award
Life Saving	Providers or bystanders directly involved in providing appropriate life-saving action, with good patient outcome.	Cardiac arrest cases with a lapse in clinical care and/or poor patient outcome (CPC of less than 2)
Exceptional Patient Care	Cases in which care given by the provider(s) exceeds the expected quality of care.	Cases in which the quality of care given is that expected of all providers.
Dispatch Excellence	Cases in which actions exceed the expected performance in telecommunication service, and/or whose direction during a call contributed to the positive outcome of critical call.	Cases in which telecommunication service performed meets the expected standard of performance.
Leadership	Examples of leadership awards may include inspiring or empowering others, finding creative solutions to challenges, or demonstrating strong decision making.	Leadership that falls within that provider's expected performance in their position.
Field Delivery	No protocol violations and no complications for mother and child.	Protocol violations and/or complications for mother and/or child.
EMS Safety	Contributions to improving safety for patients, providers, or the overall prehospital system within Kent County.	Contributions or suggestions that meets the expected standard of performance/participation.